

MEMBERSHIP APPLICATION

Telephone Enrollment & Information: 800-275-4836
Fax Enrollment (24-hour): 317-575-2659

Yes, I want to become a member:

- New Member
- Renewing Member ID # _____

Annual Membership:

- Individual Under 60 \$139
- Individual Over 60 \$169**
- Family (all Under 60 years of age) \$199
- Family (if one member is Over 60 years of age) \$249**

Applicant Info: (Persons 75 years of age or older are currently not eligible for enrollment in full membership. Call for alternative programs)

Cancellations prior to effective date are subject to \$25.00 fee.
Membership Costs are non-refundable after effective date.

Name on credit card: _____
Credit Card #: _____
Expiration Date: _____ CVV Code _____
Signature: _____

A full disclosure of member benefit, provisions, and exclusions will be sent along with your membership ID Card.

TEN IS NOT INSURANCE.

All services* must be approved in advance by the assistance center. (*See website for full details.)

Name: _____
(first) (last) (mi)

Date of Birth: _____

Address: _____

City: _____ State: _____ Zip: _____

Daytime Phone: _____

Evening Phone: _____

Email: _____

Dependent(s)

1. _____
Name Date of Birth
2. _____
Name Date of Birth
3. _____
Name Date of Birth

Source code:

TRAVELER'S EMERGENCY NETWORK
303 Congressional Blvd, Carmel, IN 46032
www.tenweb.com

GENERAL PROVISIONS & EXCLUSIONS

Traveler's Emergency Network, Inc. (TEN) Member Services are provided by contract with Seven Corners Assist. AIG Assist, and others and are subject to change without notice.

TEN is not insurance. It is a membership organization. Services are contracted for. Therefore, services not arranged, approved, or directed in advance by the Assistance Center will not be reimbursed.

Members must call the toll-free or collect telephone numbers of Seven Corners' Assistance Center (listed on their Membership Cards) to receive services. Medical transportation services are only provided if authorized in advance by AIU. AIU advises that in a serious medical emergency, Members should seek immediate medical help first and then promptly call Seven Corners.

Members (including covered family members in the case of a Family Membership) have access to Medical Referrals and Information Services prior to departure or during a trip; Medical, Legal, Personal and Special Services are available whenever a Member is traveling 100 miles or more from his or her permanent residence on a covered trip.

TEN Memberships provide coverage for individual trips up to 90 consecutive days in length.

PRE-EXISTING CONDITION EXCLUSIONS PERTAINING TO EVACUATIONS AND REPATRIATIONS

TEN and On Call **shall not be responsible** for the cost of evacuation, repatriation, remains return and/or any Special Services as defined in the Membership Handbook, whenever the provisions of these services arise from or are due to a Pre-Existing Condition. A Pre-Existing Condition is an injury; sickness or other medical condition that manifested itself or worsens within (90) ninety days preceding the date that membership became effective. This exclusion applies where medical treatment is received or recommended or where a prudent person would have sought diagnostic care or treatment. The other membership services, including medical referral, **shall not be excluded** because of pre-existing conditions.

No services shall be available for any Member if such services are required as a result of:

- Infections under treatment not yet healed;
- Traveling for the purpose of obtaining medical treatment;
- Routine physical examination;
- Any nervous, emotional or mental disorder;
- Treatment by a family member;
- Terminal illness.
- Active treatment of any condition within the last 90 days.

Services are not provided for injuries or illness due to or arising from:

- Sickness when traveling against the advice of a physician;
- Participation in professional, intercollegiate, or hazardous sports, and activities
- Services, supplies, or treatment, including any period of hospital confinement, which were not recommended, approved and certified as necessary and reasonable by a physician; or expenses which are non-medical in nature.
- Claims for individuals who have non-group memberships who are age 75 or older prior to their membership date.

For a complete description of all benefits, limitations, and exclusions refer to Description of Coverage, which will be sent with your Membership confirmation.
0609

TRAVELER'S EMERGENCY NETWORK

**THE MEMBERSHIP ORGANIZATION
FOR THOSE WHO WANT MORE THAN
JUST TRAVEL INSURANCE**



WITH EXCLUSIVE BENEFITS:
**EMERGENCY E-TRAVEL
NOTIFICATIONS**
EMERGENCY MEDICAL ASSISTANCE
DISCOUNT PRESCRIPTION CARD,
LEGAL HOT LINE, ELECTRONIC
NEWSLETTER, CARBON OFFSET, AND
MORE

1-800-ASK-4TEN
(1-800-275-4836)

www.tenweb.com

YOU'RE SICK OR INJURED.....

Hundreds or even thousands of miles from home, with no suitable doctor or hospital facility available, you're unable to speak the local language...but you need modern, professional medical care...and you need it **Now!**

Time may be vital.

Where will you find the medical care and assistance you need? Who will help you? Who has the expertise you need?



Why TEN?

You may be asking yourself "Why do I need TEN?" Simply put, TEN could save your life. Without TEN, you are risking family's safety and financial well-being.

By joining TEN, you could avoid all these problems by making a simple collect phone call. TEN will:

- ❖ Arrange for Emergency Medical Evacuation up to program limit.
- ❖ Arrange for quality medical care
- ❖ Provide Medical Monitoring
- ❖ Provide for an interpreter
- ❖ Facilitate communication with relatives and friends in your home country
- ❖ Return your rental or personal car up to program limit
- ❖ Ensure the safe repatriation of the injured member up to the program limit
- ❖ Arrange return travel for every family member up to the program limit.
- ❖ Arrange Repatriation of Mortal Remains up to the program limit
- ❖ Bring to you piece of mind.

For a small investment, TEN provides peace of mind with emergency protection and travel-related services for you and your family for one low-cost membership. No family should be without TEN. The risks are just too great.

TEN advises that in a serious medical emergency, members should seek immediate help first and then call TEN.

TEN - Provides Members:

Worldwide Travel and Medical Assistance
24 Hours a day, 365 days a year

Traveler's Emergency Network, Inc is an International membership organization dedicated to providing the finest Travel Assistance Services at a reasonable cost. TEN Members are provided assistance services by both Seven Corners Assist and AIU Insurance. The companies represent some of the largest, oldest, and most experienced networks in the world. The global support system encompasses member companies and assistance centers worldwide.

The peace of mind and security that a TEN Membership provides will be most helpful if you fully understand how to best access and use TEN Member Services.

NEW BENEFIT FROM TEN

This year TEN will introduce new enhancements and options for TEN members, including immediate online Identification cards and travel advisories.

If you are over 75, or looking for a different program give us a call for an alternative program or recommendation.

All services must be approved in advance by our assistance centers. Services not arranged or approved will not be reimbursed.

Members are subject to all the General Provisions, Limits and Exclusions contained in the Membership Handbook which is provided along with membership card upon enrollment or view On Line at

www.tenweb.com

Why YOU need to Join TEN BEFORE your next Trip or Adventure!

When traveling 100 miles or more from home, TEN Members have 24-Hour, year-round global access to:

PERSONAL SERVICES

- Emergency Message Relay
- Emergency Travel Accommodation and Transportation Arrangements
- Emergency Cash Advances
- Telephone Interpretation
- Translation and Interpreter Referral
- Assistance with Recovering Lost or Stolen Items

MEDICAL SERVICES

- Emergency Medical Evacuation and Repatriation
- Mortal Remains Repatriation
- Medical Referrals and Appointment Assistance
- Medical Monitoring
- Medical Expense Advances with Guarantee
- Lost Prescription Assistance
- Discount Pharmacy Card

SPECIAL SERVICES

- Return of Traveling Companion
- Return of Dependent Children
- Visit of a family Member or Friend
- Return of Vehicle
- Carbon Offset Program

INFORMATION SERVICES

- Visa, Passport, and Immunization Requirements
- Travel Health and Safety Precautions
- Cultural Information
- Temperature and Weather Information
- Embassy and Consular Referrals
- Foreign Exchange information
- US State Department Travel Advisories
- Travel Newsletter
- E-mail Broadcast Advisories

LEGAL SERVICES

- Legal Referrals
- Bail Advances
- Legal Assistance



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